CC TAP Inaugural Webinar

NOVEMBER 28, 2023

Agenda

Introductions to NOCE CC TAP Team

Menu of Services

2023 Adult Education CC TAP Needs Assessment Survey

Building a Noncredit Expert Pool

Questions & Answers (Q&A)

Introductions to NOCE CC TAP Team

Opening Attendee Poll

What is CC TAP?

- **$1.8 million CO grant awarded to NOCE to provide Technical Assistance to CCC Non-Credit Adult Ed Providers statewide**

- **Focus on Data & Accountability Training & Technical Assistance to improve Program Outcomes**

- **Have established Infrastructure; Fostering Expert Pool to address technical assistance requests**

- **Operationalizing Statewide Survey Results on Noncredit Adult Ed Program Needs in executing Year 1 PD Plan**

- **Ex: CAEP 101, COMIS reporting, LaunchBoard, NOVA Reporting**

California Community Colleges

CC TAP Introduction Brochure

CC TAP Grant Launched at NOCE

Welcome Aboard New CC TAP Team Members at NOCE (from L to R): Andy Pham, Dr. Lisa Mednick Takami, Jaspinder Uppal, and Juliet Lee

Introducing the CC TAP Grant

The California Community College Chancellor's Office (CCCCO) awarded NOCE a $1.8 million grant as the Community College Technical Assistance Provider (CC TAP) to enhance the technical assistance capacity currently provided for noncredit community colleges and the California Adult Education Program (CAEP) consortia.

CC TAP will support and promote CAEP efforts to:
- Increase student outcomes for CAEP noncredit students
- Support career mobility for adult learners
- Provide equitable training and technical assistance services for the CAEP community.
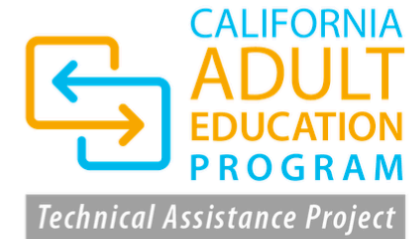
Purpose

To bridge the gap between available digital tools, requirements on reporting, and current knowledge to provide general information to community colleges interested in starting a noncredit adult education program.

The Team

We are excited to announce our growing team!

Dulce Delgadillo, NOCE Director of Institutional Research and Planning
Dr. Lisa Mednick Takami, CC TAP Special Projects Director
Juliet Lee, CC TAP Professional Expert
Andy Pham, CC TAP Professional Expert
Jaspinder Uppal, CC TAP Professional Expert

We look forward to working with the California Community Colleges to strengthen our state's noncredit programs!

Questions? Contact Us!

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NOCE

Office of Institutional Research & Planning (OIRP)

- Established April 2016
- IR-dedicated office to Noncredit Community College data
- Extensive expertise in Noncredit Initiatives & Data:
  - California Adult Education Program
  - Student Equity and Achievement Program
  - Perkins
  - WIOA II
  - Strong Workforce Program

Menu of Services

CC TAP
Menu of Services

☀ 1:1 Technical Assistance:

To Community College (CC) noncredit (NC) providers on topics, including, but not limited to:

- Allowable expenditures for CAEP funding
- LaunchBoard AEP Metrics
- NOVA reporting system
- CAEP Data and Accountability through CC Management Information System (MIS) Data & CASAS TopsPro Enterprise data
- Capturing and reporting adult learner student services
- Other topics, as requested

☀ Communication to the Field:

- Update and maintain the CAEP website in concert with SCOE TAP
- Develop and maintain an updated CC NC provider database and listserv
- Develop and disseminate timely and relevant marketing materials for CC NC providers
- Spring 2023 Needs Assessment Survey and Findings

☀ Workshops and Trainings, including:

- Noncredit 101
- Exploring CO Data Reporting Tools: AEP LaunchBoard vs. Datamart vs. Student Success Metrics (SSM)
- Pre-apprenticeship
- Establishing, sustaining, and growing your noncredit programs
- Program Evaluation
- Tracking AB 1491 carryover: Effective tools and best practices
- Exploring the various transition pathways of CAEP adult learners
- What do CAEP student services for adult learners look like?
- Equity metrics for noncredit
- Other trainings as requested

☀ Leveraging and Braiding Resources for CAEP Partners

- Applying for and leveraging Workforce Innovation and Opportunity Act (WIOA) funds
- How to integrate CAEP with key community college initiatives (Perkins, Strong Workforce, Equity, etc.) for enhanced adult learner success

📞 Contact Us
❯ ccctap@noce.edu

CC TAP LISTSERV LAUNCHED!

Subscribe to the CC TAP Listserv!

- **LISTSERV.CCCNEXT.NET** --> Subscribe to CCTAP-LS under List Name

- For Technical Assistance: tap@caladulted.org

2023 Adult Education Needs Assessment Survey Results

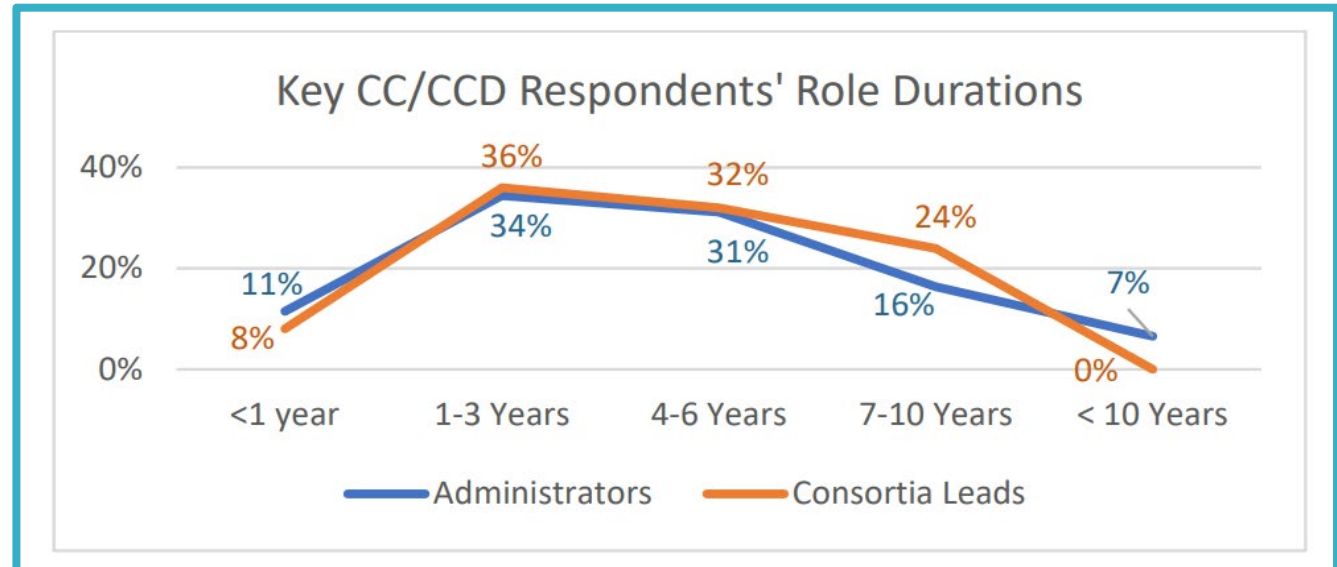# Adult Education Needs Survey Results Spring 2023

214 Responses received:

- **116 CCDs (54%)**
- **81 K-12 Adult Schools (38%)**
- **9 COEs (4%)**
- **8 others (4%)**

Professional Development Topic Preferences	
Area of Interest	Response Count, %
Data & Accountability	68, 59%
Program Improvement & Evaluation	59, 51%
Leveraging & Braiding Funding	57, 49%

2023 Adult Education Needs Survey Findings

- **Majority of CC/CCD respondents in roles <6yrs (n=82, 71%)**

- **Over half of these in role <3 yrs (n=49, 60%)**

- **47 stated have <u>never</u> attended CAEP TAP event (41%); 33 (70%) of these are administrators**

- **Preference for virtual over in-person PD except for conferences**

Key CC/CCD Respondents' Role Durations

Administrators — Consortia Leads

2023 Adult Education Needs Survey Findings

Most survey respondents – both CC/CCD and K-12 – felt the CAEP website is busy, that it is hard to find what they are seeking, and that the site is difficult to navigate. **This supports a potential project to update the CAEP website** (www.caladulted.org).

Website Comment Sampling:

❖ *"I am on…frequently, but it doesn't seem to have clear information or access to clear information for community college leaders on program design and implementation or data reporting."*

❖ *"I consult [the site] frequently. Currently…titles of the materials do not match my search. For example, I currently need to use the "News" tab to look up "due dates" Due dates should be it's own tab"*

❖ *"I consult the CAEP website when I am looking for webinars and events. I always get confused between AEP Events and Webinars. I suggest merging the two categories to make it easy to find events/webinars as the line between the two is blurred."*

❖ *"I enjoy the resources on the site and tend to be able to access what I need when I need it."*

2023 Adult Education Needs Survey Findings cont.

Those who have attended a CAEP event preferred the following topics:

- Understanding changes in CAEP policy (48, 41%)

- Understanding CAEP at a technical level (44, 38%)

- Networking (27, 23%)

In existing PD, areas of low knowledge confidence (i.e. opportunities to improve) are:

- COMIS Reporting

- TOPSpro Enterprise (TE) Reporting. Low demand: just over half of CC/CCD respondents don't use, or know of, TE.

- Adult Education Pipeline LaunchBoard (WestEd)

How is CC Tap Addressing 2023 Adult Education Needs Survey Findings?

- **Conference Sessions:**
  - E.g. CAEP Directors Meeting, Virtual Leads Onboarding, CAEP Summit

- **1:1 Technical Assistance:**
  - Allowable expenses
  - Discrepancies between campus & AEP data reports
  - Basic Need districts building and marketing Noncredit Programs

- **Webinars:**
  - Friday, December 15: Noncredit 101

- **Monthly Professional Learning Forums:**
  - Topic-specific; beginning January or February

- **Discussing the CAEP Website Design & and Content with CAEP Tap Office**

- **Building an Expert Pool:** Increasing capacity to address TA requests

Building an Expert Pool

Expert Interest Form

Q & A

Subscribe to the
CC TAP Listserv!

THANK YOU FOR ATTENDING!

We welcome hearing from you!

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End of Webinar Survey Link

**Noncredit 101:
Friday, Dec. 15th
Time: TBD**