





Social Media in Adult Education

Presenter: Neda Anasseri Coordinator at OTAN





Objectives

- Who's OTAN?
- Overview of Social Media
- Who's on Social Media?
- The Different Social Media Platforms
- Tips, Samples, Basics, and Best Practices









About OTAN

Vision: To lead California adult education in the integration of technology into the educational process, ultimately empowering learners to meet their academic, employment and civic goals. [short video]

Training: <u>f2f & online</u> Digests: for <u>teachers &</u> for <u>administrators</u> News

Teaching with Technology

Technology and Distance Learning Symposium





By now, you have heard how valuable, even essential, social media can be....

It can be a bit overwhelming to figure out where to begin and what to post on which social network.

If you are completely new to social media or looking to join additional social networks (to promote your program), this workshop will take you through the basics of setting up an account on Facebook, Twitter, Instagram, Pinterest and LinkedIn and will cover best practices and tips for each of these social networks.









Social Media

Social media refers to online tools and services which allow an exchange of ideas, information, videos, pictures, and graphics — just about anything you can name.

Social media allows easy sharing and distribution of existing content to others so that professional work can be shared through networks.









Today's Presentation







Benefits for Teachers, Administrators, Support Staff, and Students!

- Professional development & collaboration among peers
- Promote classes and programs
- Recruit students & employees
- Build community (classroom and workplace)
- Stay connected to students after they leave our institutions Helps track outcomes!
- Keep students, faculty, staff and community informed
- Celebrating Students Success Stories
- EL Civics Objectives
- Online Education







Social Media Platforms Used by US Internet Users, by Age, Oct 2017

% of respondents in each group

	18-29	30-34	35-49	50-64	65+	Total
Facebook	78%	77%	76%	70%	71%	74%
Facebook Messenger	62%	63%	54%	45%	32%	50%
Instagram	70%	58%	38%	17%	9 %	36%
Pinterest	37%	46%	35%	26%	20%	32%
Snapchat	67%	41%	19 %	9 %	5%	26%
Twitter	38%	29%	26%	17%	13%	24%

Note: n=1,008

Source: Raymond James, "4Q17 Internet Consumer Survey," Oct 16, 2017

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www.eMarketer.com







Facebook "FB"









FB Facts...

- Born in 2004
- Facebook's now iconic blue-and-white color scheme is the product of Mark Zuckerberg's own color blindness. Mr. Zuckerberg has a red-green color blindness. So Facebook's cool blue is a color that works for him.
- As of the first quarter of 2018, Facebook had 2.19 billion monthly active users.
- Users generate 4 million likes every minute
- More than 250 billion photos have been uploaded to Facebook







What can I do on FB?

- Tagging someone in a post or Page

When commenting on a post, you can link to someone in your response by following the same steps

- # Hashtags

Turns topics and phrases into clickable links in your posts Use search bar to find posts about topics you're interested in Must be written as a single word, without any spaces #OTAN #AdultEDU #AEBG

- Scheduling a post

Choose the month, day, and time

Can view/edit post once it is scheduled







What Else Can I Do?

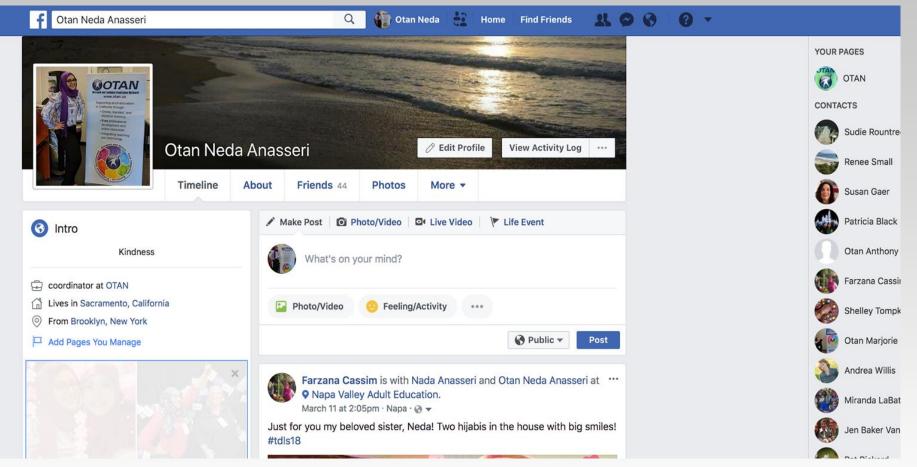
- Individual pages
- Business pages
- Groups
- Events
- Polls
- Unlimited discussion threads
- Photos
- Videos
- Other apps can post in FB
- Paid "boosts"







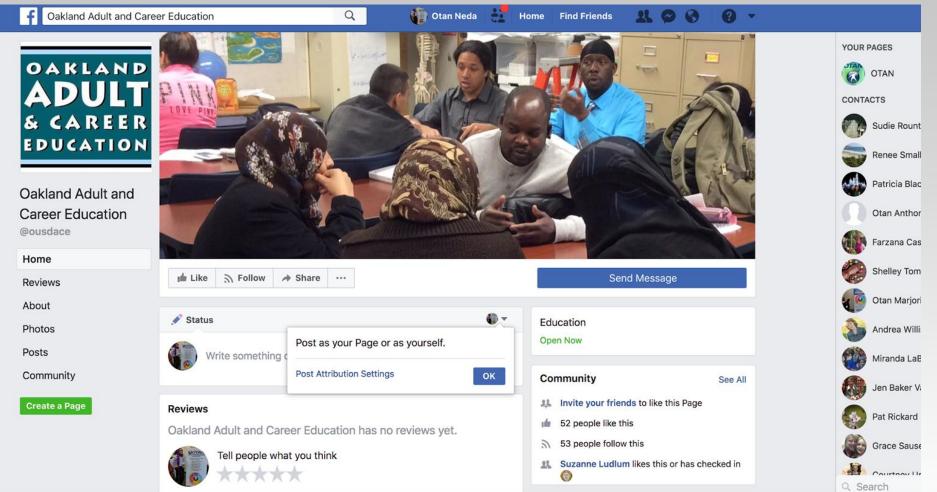
















Pages

- Pages come with a set of features that profiles and groups don't have, for example, the ability to manage notifications, messages and scheduled posts on the "Activity" tab.

- Page owners can change visibility, choose whether they want people to post to the Page, enable messages, set up profanity filters and more.

- Similar to profiles, Page administrators can view an activity log to see published posts and comments.

- Page administrators can delete posts, comments and hide or allow posts.

Groups

- Groups allow specific sets of people to share photos, links, updates and more.

- Groups are great for connecting family, peers, teammates, co-workers or people with a shared interest.

- Members can ask/answer questions, post about events or job openings and follow conversations about topics that interest them.

- Groups allow you to send mass messages directly to the group members' inbox.

- You can make your group Public:

Anyone can join or be added or invited by a member or **Closed**: - Anyone can ask to join or be added or invited by a member **Secret**: Anyone can join, but they have to be added or invited by a member







Safety

Set Strong Privacy Settings.

You need to set your Facebook privacy settings so that not just anyone can see your profile and content. It is best to only make the details of your profile available to people you have already "accepted" as your friends.

Create a Strong Password For Your Account And Don't Share it with ANYONE

You should never provide anyone with your password. Always make sure that you log out of Facebook completely if your using a public computer in a Library or school computer lab.

Be Smart About What You Post

- When you post something, always remember that it can affect other people and could be used against you in the future, so be smart.

- Just because you delete something on Facebook after you say it, doesn't mean someone didn't take a screen shot of it before you had the chance to remove it.

- If you post something embarrassing about yourself or others, it may come back to haunt you in the future.







Twitter









Twitter: What's the big deal?

- Born 2006
- Twitter is a global platform for users to share thoughts, news, ideas, jokes in 280 characters or less.
- Users can "follow" each other to keep tabs on people
- -"Trends" occur when people tweet about the same topic or join in on a larger conversation using hashtags (more on that later...)
- Everything on Twitter is public unless you "protect" your tweets







Other Facts

Twitter's iconic bird logo is named after a sports legend.

Named after basketball legend Larry Bird, a famous former Boston Celtics forward. Biz Stone confirmed this fact after Celtics vice president of digital media Peter Stringer asked him about the rumored tidbit, fittingly on Twitter. His guess was a slam dunk.

Twitter did not invent the hashtag.

Hashtags date back to 1988, when people communicated via chat rooms. It was recommended to use them as a way to lump together related tweets. The simple searchable tags instantly caught on.







Important Lingo

Tweet

Retweet

Feed

Handle

Mention

Direct Message (DM)

Hashtag (#)



















Tweet Tips

Find your Tweeting Voice

- Ask yourself what you are trying to get out of Twitter Trying to make professional connections?
- What about you is interesting and will pull people in?

Are you an expert on something? Highlights!

- Keep tweets to around 110 characters
- Avd. 2 mny abrvs.
- Shorten links by using a service like bit.ly or Google Shortner
- Add pictures where you can!
- Avoid tweeting sprees

- At an event? Use the event's hashtag to connect with others (shameless plug: #OTAN #AEBG #AdultEdu)





Build Your Following

Don't forget, conversations go both ways

If someone responds to you, respond to them

Encourage followers to interact with you by tweeting questions or using specific hashtags

As you become more active, Twitter's "Who to Follow" suggestions will become more tailored to your interests. Use the favorite button (<3) as a "like"



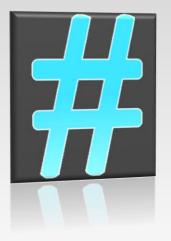


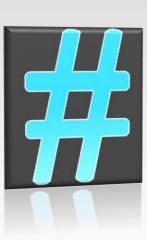


Twitter Etiquette

#Don't #use #a #hashtag #for #every #word

Everyone likes a little gratitude – thank your followers!











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Instagram









InstaFacts

- Born 2010

- Instagram is a free photo and video sharing app. People can upload photos or videos and share them with their followers or with a select group of friends.

- They can also view, comment and like posts shared by their friends on Instagram.

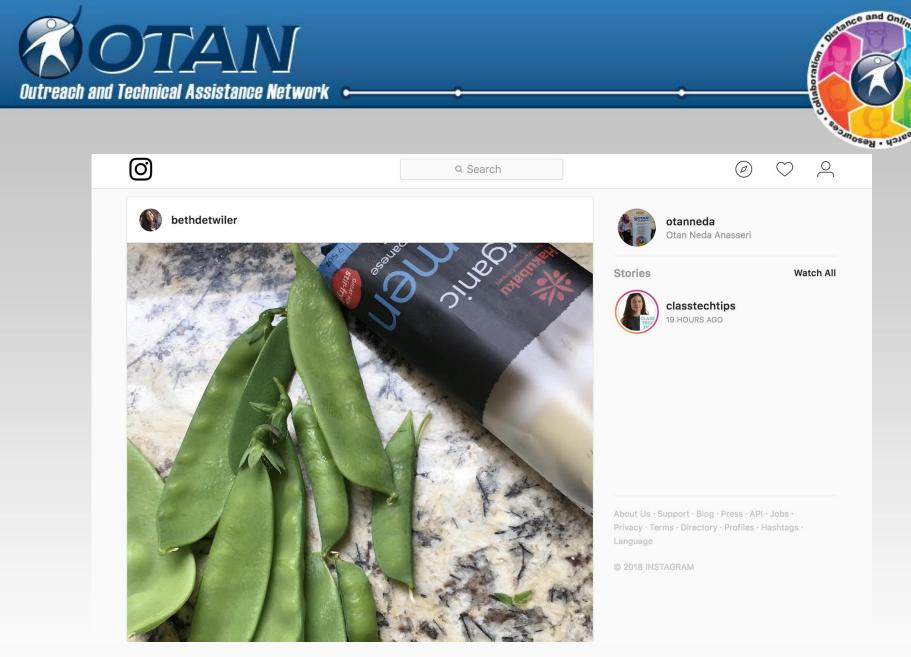
- Can only be used as an app Limited use on web
- Most Instagram users are aged between 18 and 29.
- There are currently 800 million users on Instagram, and almost 80% of Instagram accounts are personal. However, the number of Business Accounts are rapidly increasing







FACEBOOK BUYSINSTAGRAM





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YouTube







YouTube Facts

- Born 2005
- Property of Google
- **YouTube** is technically the second largest search engine in the world Feb 5, 2018
- The youngest YouTube star Ryan ToysReview who is 6 years old who is six years old made \$11,000,000 in 2017.
- You can navigate YouTube in a total of 76 different languages (covering 95% of the Internet population).
- Music, TV, How-To's, and more
- Upload videos to YouTube FREE! You can broadcast to a potential audience of billions without paying a dime!















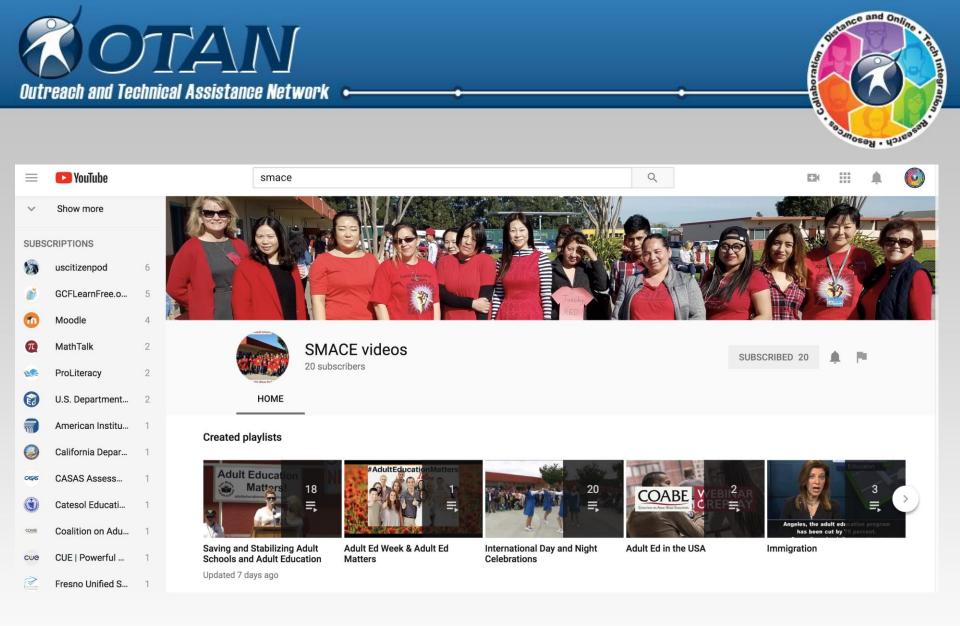




What's so important about a Channel?

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Use YouTube to Promote Your School

Solve people's problems - focus on content that solves people's issues. You will naturally attract an audience.

Focus on building a community - Use your audience to get inspiration for new videos. This will allow you to build a following while ensuring your content calendar is full of ideas.

Create a pathway - Don't expect any site traffic or conversions to come from your videos unless you've included information that allows people to act on what you're saying. Like "Register Today"

Track your progress

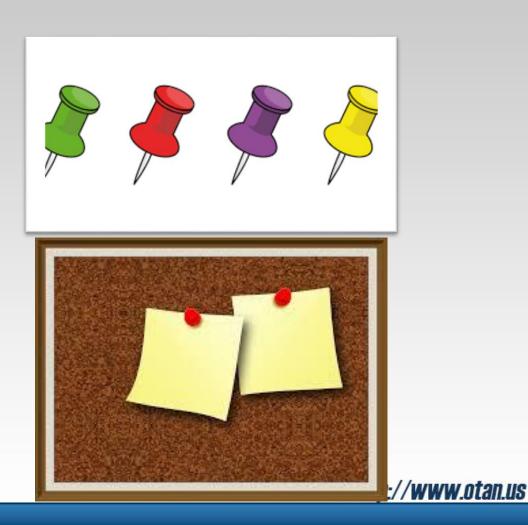






Pinterest









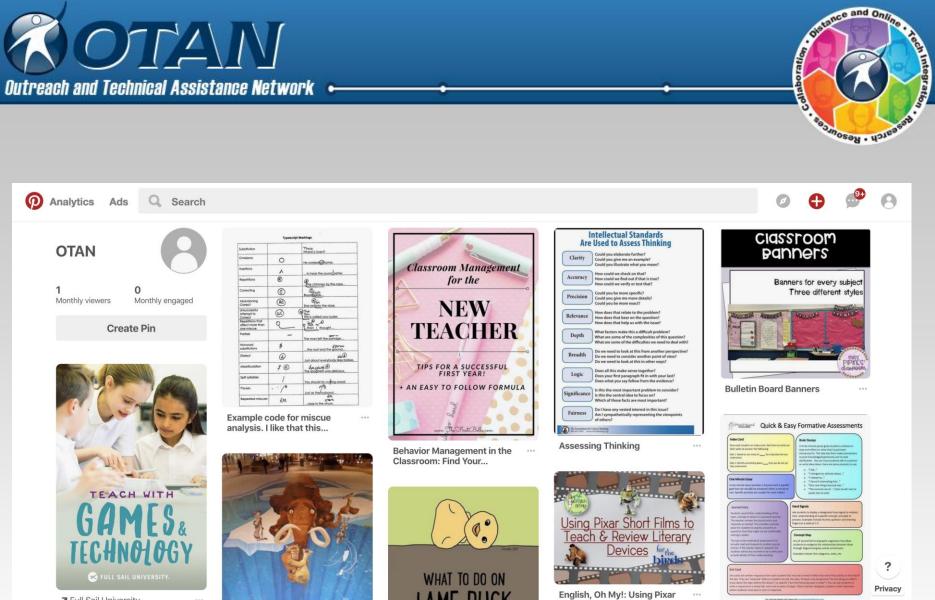


- Born 2010

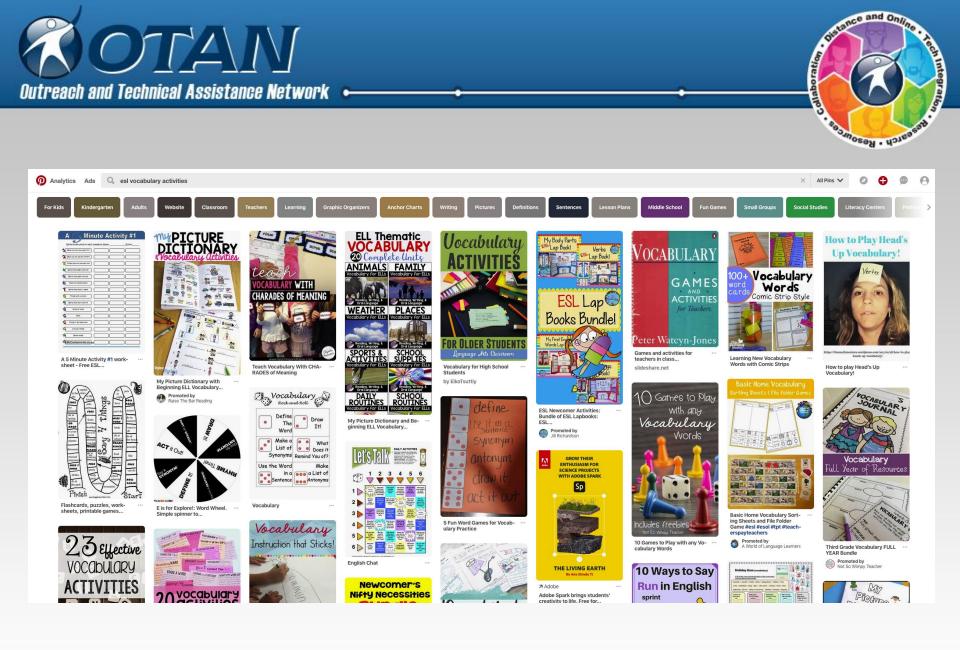
- Pinterest is an interest-based platform, where you can post images that inspire you most. This platform is extremely alluring in looks and provides users with an ease to showcase their interest.

- The images that are posted on Pinterest are called "Pins". These pins can be collectively gathered in different boards. A board is a collection of relevant pins to a specific topic on which they are created.





7 Full Sail University







Pinterest's Positives

- Pinterest is a place to discover ideas for all your projects and interests, hand-picked by you.
 - Pins are visual bookmarks for stuff you find anywhere on the web or on Pinterest
 - Boards are where you collect pins by theme or topic
 - Web and mobile application
- You can sign up through Facebook or create a profile with an email address and password
- Keywords are an essential part of your pins they help people discover your pins/boards
- Find and invite friends if you connect your Facebook account with Pinterest





LinkedIn











- Born 2003
- LinkedIn now has 3 million active job listings on the platform
 500 Million LinkedIn users
- 250 Million active users monthly
- Your professional circle can endorse you and confirm yours skills and expertise
- Your professional circle can submit a recommendation directly onto your LinkedIn page.
- LinkedIn Premium Accounts (paid)

"Who's Viewed My Profile", "InMail", "Full Profile Viewing" and "Premium Search Filters"







Linked In's Professional Power

Manage your professional identity. Build and engage with your professional network. Access knowledge, insights and opportunities.

Set-up your free profile (or show your students the power of "in") Complete your personal profile thoroughly and honestly – this is your online resume. Connect to all your past and current contacts.

Reach out to your contacts from time to time or endorse their skills.

Identity - To be the professional profile of record online. Want to know what someone's professional history is? Just look up their LinkedIn profile.







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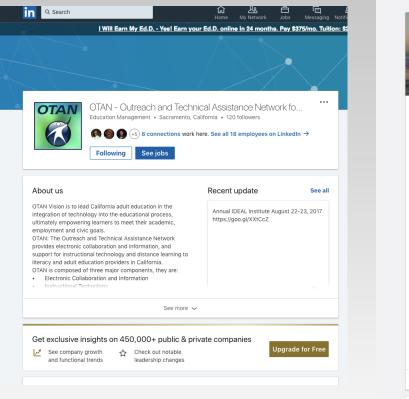
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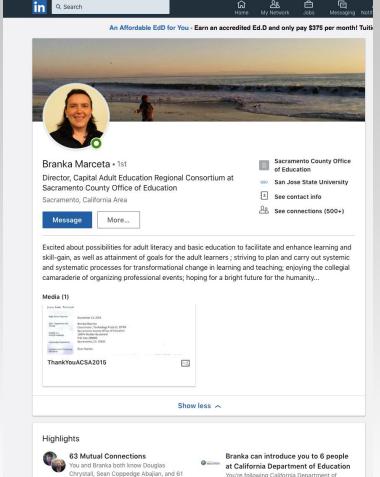
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Show less ~









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You're following California Department of Education

Get introduced







Do's and Don'ts on any social media platform

- Don't duplicate your Web site, brochure, newsletter
- Start with your friends
- Embrace your audience
- Keep it personal, real & authentic
- Use often
- Build maintenance time into your schedule
- Encourage participation







Maintenance

Top 5 best practices:

- 1. Do some Spring cleaning
- 2. Details in your agency's information section is a good thing
- **3.** Be active/share
- **4.** Follow industry influencers and companies/groups of interest.
- 5. Quality vs. Quantity







Social Media Posting Tips..

- Make it easy and non-threatening for your audience to
- participate
- Write content that's worth sharing
- Acknowledge and recognize your audience
- Integrate all of your marketing efforts
- Be entertaining, informative, and most importantly genuine







Ask yourself/your students...

Which Social Media Platform should you use?

Who manages or will manage it? Who's on your Social Media Team?

What do your students use?

Plans for the remainder of the semester – next semester?







Reminders and Recap

- Have a consistent brand
- Engage
- If it's posted, it's public
- A little self-promotion goes a long way
- Connect virtually
- Construct social media posts that work best for each social media platform
- Apply best practices to gain followers and get engagement
- Become a social media guru now!















Want More?

Tutorials on GCF Learn Free

https://www.gcflearnfree.org/topics/socialmedia/

OTAN YouTube Channel /c/OTANServesAdultEducation







Thank you!

Let's connect! Neda Anasseri <u>nanasseri@otan.us</u>

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Otan Neda Anasseri – Facebook
Otan Neda Anasseri – Instagram
Nada (Neda) Anasseri - LinkedIn



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